

# Splunk <u>Solutions on Demand</u>

2020 Professional Services
Partner of the Year

Splunk

#### **All things Splunk**

When you need assistance we are the Professional Service Partner of the Year to which you can turn. Our Solutions on Demand program is your phone-a-friend answer for your immediate Splunk needs. bitsIO has been working with Splunk since 2013 and we are here, ready to surpass your expectations.

## Who are you going to call? bitsIO!

bitsIO Solutions on Demand is your on-call access to professionals that can assist with your Splunk needs. Solutions on Demand is a subscription based service that allows you to access Splunk expertise in as little as 30 minute increments. Solutions on Demand packages come with month-to-month, 6 month, and 12 month options.

#### From simple questions to full analysis

Now you can reach a live Splunker when you need! With a subscription to our Solutions on Demand service, you are allocated a specific number of hours per month to use as you see fit. Our simple and easy to use ticketing system allows you to do everything from getting the simplest question answered to an in depth analysis of your current use case.

### **Package Levels:**

Level 1: 4 hours

Level 2: 8 hours

Level 3: 16 hours

Level 4: 32 hours

#### About bitsIO

bitsIO, Inc. is an organization of Splunk professionals here to help customers deploy, customize, and manage the powerful Splunk data platform and benefit from real-time data insights. Named the Splunk PS Partner of the Year in 2020 and ranked a top Splunk Elite Partner, bitsIO, Inc. has over two decades of expertise in the IT domain and a track record of deploying Splunk successfully for organizations of all sizes on a national and international scale

Book a consultation with us today to see how we can help!