



Managed Services for Splunk

2020 Professional Services
Partner of the Year



You've seen Managed Services for Splunk, but you've never seen Managed Services like this. Our goal is to launch customers into a successful Splunk environment, every time. Don't overload your system administrators or security teams. Call in your expert partners at bitsIO to help! We fill the gap between the traditional IT admin teams and Splunk, so companies can concentrate on their business goals!

The New and Improved Way

Our model beats the standard and supports Splunk teams in any environment. Whether you're a Splunk Enterprise, Cloud, or Splunk as a Service (SplaaS) customer, we support your unique Splunk needs. Check out the breakdown of our Managed Services for Splunk components below.

Management Components	Service Options		
	Enterprise	Cloud	SplaaS
Splunk Infrastructure	Customer	Splunk	bitsIO
Splunk Management Infrastructure	Customer	Customer	bitsIO
Indexers	bitsIO	Splunk	bitsIO
Search	bitsIO	Splunk	bitsIO
Heavy Forwarders	bitsIO	bitsIO	bitsIO
Deployment	bitsIO	bitsIO	bitsIO
Data Onboarding	bitsIO	bitsIO	bitsIO
Health/Performance Monitoring	bitsIO	bitsIO	bitsIO
Routine Maintenance	bitsIO	bitsIO	bitsIO
Periodic Upgrades	bitsIO	bitsIO	bitsIO
Splunk Expertise	bitsIO	bitsIO	bitsIO



Managed Services Breakdown

Splunk Enterprise Customers

For our Splunk Enterprise customers, we manage all Splunk components on a customer's infrastructure. We make specific recommendations on infrastructure sizing based on the ingestion rate and replication factors of the environment. The bitsIO team handles data onboarding, monitoring, maintenance, and upgrades. If you're new to Splunk, you can purchase your Splunk license with these services!

Splunk Cloud Customers

For Splunk Cloud customers, bitsIO manages on-prem Splunk components on the customer's infrastructure while managing parts of your Splunk Cloud instance. The bitsIO team handles data onboarding, monitoring, maintenance, and upgrades of on-prem components. Similar to our Splunk Enterprise Managed Services offering, but in the cloud.

Splunk-as-a-Service (SplaaS)

For the "hands off" experience, bitsIO can manage every component of Splunk on our own cloud infrastructure. Your Splunk license costs are included with these services. While we manage all of your data, customers will be provided with a secure endpoint for data onboarding from their environment.

Splunk Expertise

As an added service, bitsIO provides extended support for customers that need assistance on occasion. This includes our specialized service offerings including: answers on demand, difficult search queries, dashboard customization, API development, business insights, and "Can Splunk do that?"

About bitsIO

bitsIO, Inc. is an organization of Splunk professionals here to help customers deploy, customize, and manage the powerful Splunk data platform and benefit from real-time data insights. Named the Splunk PS Partner of the Year in 2020 and ranked a top Splunk Elite Partner, bitsIO, Inc. has over two decades of expertise in the IT domain and a track record of deploying Splunk successfully for organizations of all sizes on a national and international scale.

Book a consultation
with us today to see
how we can help!